



# KEEPING BOTH YOU AND YOUR MIND COOL



HIGH-AMBIENT  
WORKING - 52°C  
AT RATED 230V



PM 2.5 FILTER



Applicable on Emperia NX Fixed Speed ACs.



\*1+4 year warranty. T&C Apply, visit [www.cmiestore.com](http://www.cmiestore.com) or [www.carriermideaindia.com](http://www.carriermideaindia.com) for details. Offer valid till 31<sup>st</sup> July 2021

**Rest  
Assured**

## TERMS AND CONDITIONS: EXTENDED WARRANTY

### Extended Warranty Terms and conditions (applicable on retail sale to individual consumer for residential purposes)

#### **FOR EMPERIA NX FIXED SPEED HI- WALL SPLIT AIR CONDITIONER:**

#### ***4 Years extended warranty on all EMPERIA NX Fixed speed Hi-Wall Split ACs – 2021 range after completion of 1st year from the date of Purchase/ Invoice.***

- ❖ 5 years (1 Year Standard Warranty + 4 Years extended warranty) comprehensive warranty is applicable on Carrier Emperia NX Fixed Speed ACs purchased between 14<sup>th</sup> June, 2021 to 31<sup>st</sup> July, 2021.
- ❖ **The product will have extended warranty on functional parts from the date of invoice subjected to following conditions**
  - a. The Extended Warranty of 4 years will be applicable only on retail sale or from our CMI E-store and does not cover e-commerce sale.
  - b. Purchase invoice is dated from “Extended Warranty Scheme period range”.
  - c. Extended warranty is applicable only if the product is installed by CMI Authorised Service Centre.
  - d. Extended component warranty will be applicable only when the customer registers the product within 30 days from date of purchase/ Invoice and extended warranty will be confirmed at the time of installation by the company as under:
    - Non-refundable Registration fee of INR 99 + GST has to be paid while opting the extended warranty at the time registration, however company reserves its right to refuse to confirm extended warranty at the time of installation where the unit is being installed other than residential purpose
  - e. Customer has to avail minimum two paid (@applicable rates at that time) Preventive Maintenance Services (PMS) compulsorily in each year of extended warranty period (year start from date of purchase/invoice) annually from completion of first year till completion of 5th year (which will be on chargeable basis) from Carrier Midea India Authorized service partner. Post two paid compulsory PMS, customer will not be charged for service charges. If minimum two paid PMS in each year is not availed, then the extended warranty will be void. (For example, if a customer avails one PMS in a year and fails/omits to take second PMS then the extended warranty will be void).
- ❖ Extended Warranty covers repairs, rectification or replacement of the components including the PCB of IDU and/or ODU, IDU Evaporating Coil, ODU Condenser Coil and Labour/service charges. Defective parts shall be replaced with a functionally working, repaired or new equivalent part only if it cannot be repaired. The decision of Carrier Midea India will be final in this regard.
- ❖ Apart from this Extended Warranty Terms and Conditions, the warranty terms & conditions as mentioned in the User Manual shall also be applicable and be binding.
- ❖ **Exclusions:**  
Post completion of 1-year standard warranty, under the extended warranty, component warranty will include all functional components other than plastic parts, sheet metals, remote control, accessories, gas charging & transportation.

#### **The Extended warranty will be null and void in the following conditions:**

- a. If two compulsory paid PMS are not availed in each year of extended warranty period of four years.
- b. This warranty shall stand automatically terminated in the event of the said unit being installed, de-installed, re-installed, serviced, repaired, , or otherwise attended to by any third person or party or organization or agency or by the said purchaser himself (by whatever name called), other than the authorized representative / Dealer of the company.

- c. Damage is caused by improper usage or due to faulty electricity supply/connection (as per specifications).
- d. In additions to warranty conditions mentioned over here, all standard warranty terms & condition in the user/owner manual will be applicable during this extended warranty period.

**Extended warranty is applicable for individual consumers through retail sale. This offer is not applicable for institutional/corporate/commercial & e-Commerce customers (e.g. Flipkart, Amazon & Others).**

**Note: Extended warranty offered shall be as per the Company's Policy & shall be subject to change without prior notice. For T&C, Refer to our website; [www.carriermideaindia.com](http://www.carriermideaindia.com)**