USER’S MANUAL
Window Room Air Conditioner

For trouble free services please register with our Customer Care on 180030000011
or write to us at: mideacare@carriermidea.com

Please read the operating instructions and safety precautions carefully and thoroughly
before installing and operating your room air conditioner.
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Read This Manual
Inside you will find many helpful hints on how to use and maintain your air conditioner properly. Just a little preventive care on your part can save you a great deal of time and money. You'll find many answers to common problems in the chart of troubleshooting tips. If you review our chart of Troubleshooting Tips first, you may not need to call for service at all.

⚠ CAUTION

- Contact the authorised service technician for repair or maintenance of this unit.
- Contact the authorized installer for installation of this unit.
- The air conditioner is not intended for use by young children or infirm persons without supervision.
- Young children should be supervised to ensure that they do not play with the air conditioner.
- If the power cord is to be replaced, replacement work shall be performed by authorised personnel only.
- Installation work must be performed in accordance with the national wiring standards by authorised personnel only.
## SAFETY PRECAUTIONS

To prevent injury to the user or other people and property damage, the following instructions must be followed. Incorrect operation due to ignoring of instructions may cause harm or damage.

- The seriousness is classified by the following indications.

<table>
<thead>
<tr>
<th>WARNING</th>
<th>CAUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>This symbol indicates the possibility of death or serious injury.</td>
<td>This symbol indicates the possibility of injury or damage to property.</td>
</tr>
</tbody>
</table>

### Meanings of symbols used in this manual are as shown below.

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>☑️</td>
<td>Never do this.</td>
</tr>
<tr>
<td>🔴</td>
<td>Always do this.</td>
</tr>
</tbody>
</table>

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### WARNING

- **Connect with the power properly.**
  - Otherwise, it may cause electric shock or fire due to excess heat generation.

- **Do not modify power cord length or share the outlet with other appliances.**
  - It may cause electric shock or fire due to heat generation.

- **Always ensure effective earthing.**
  - No earthing may cause electric shock.

- **Disconnect the power if strange sound, smell, or smoke comes from it.**
  - It may cause fire and electric shock.

- **Use the correctly rated breaker or fuse.**
  - There is risk of fire or electric shock.

- **Ventilate room before operating air conditioner if there is a gas leakage from another appliance.**
  - It may cause explosion, fire and, burns.

- **Do not operate or stop the unit by switching on or off the power.**
  - It may cause electric shock or fire due to heat generation.

- **Do not operate with wet hands or in damp environment.**
  - It may cause electric shock.

- **Do not allow water to run into electric parts.**
  - It may cause failure of machine or electric shock.

- **Do not drink water drained from air conditioner.**
  - It contains contaminants and could make you sick.

- **Do not use the power cord close to heating appliances.**
  - It may cause fire and electric shock.

- **Do not use the power cord near flammable gas or combustibles, such as gasoline, benzene, thinner, etc.**
  - It may cause an explosion or fire.

- **Always install circuit breaker and a dedicated power circuit.**
  - No installation may cause fire and electric shock.

- **Do not open the unit during operation.**
  - It may cause electric shock.

- **Do not disassemble or modify unit.**
  - It may cause failure and electric shock.
SAFETY PRECAUTIONS

**CAUTION**

1. When the air filter is to be removed, do not touch the metal parts of the unit.
   - It may cause an injury.

2. Do not clean the air conditioner with water.
   - Water may enter the unit and degrade the insulation. It may cause an electric shock.

3. Ventilate the room well when used together with a stove, etc.
   - An oxygen shortage may occur.

4. When the unit is to be cleaned, switch off, and turn off the circuit breaker.
   - Do not clean unit when power is on as it may cause fire and electric shock, it may cause an injury.

5. Do not put a pet or house plant where it will be exposed to direct air flow.
   - This could injure the pet or plant.

6. Do not use for special purposes.
   - Do not use this air conditioner to preserve precision devices, food, pets, plants, and art objects. It may cause deterioration of quality, etc.

7. Stop operation and close the window in storm or hurricane.
   - Operation with windows opened may cause wetting of indoor and soaking of household furniture.

8. Do not place obstacles around air-inlets or inside of air-outlet.
   - It may cause failure of appliance or accident.

9. Turn off the main power switch when not using the unit for a long time.
   - It may cause failure of product or fire.

10. Do not use strong detergent such as wax or thinner. Use a soft cloth for cleaning.
    - Appearance may be deteriorated due to change of product color or scratching of its surface.

11. Ensure that the installation bracket of the outdoor appliance is not damaged due to prolonged exposure.
    - If bracket is damaged, there is concern of damage due to falling of unit.

12. Always insert the filters securely. Clean filter once every two weeks.
    - Operation without filters may cause failure.

13. Do not place heavy object on the power cord and make sure that the cord is not compressed.
    - There is danger of fire or electric shock.

14. Use caution when unpacking and installing. Sharp edges could cause injury.

15. If water enters the unit, turn the unit off and disconnect the power, contact a qualified service technician.
SAFETY PRECAUTIONS (prior to operation)

Preparing for operation

1. Contact an installation specialist for installation.
2. Plug in the power plug properly.
3. Do not use a damaged or non-standard power cord.
4. Do not share the same outlet with other appliances.
5. Do not use an extension cord.
6. Do not start/stop operation by plugging/unplugging the power cord.

Usage

1. Exposure to direct airflow for an extended period of time could be hazardous to your health. Do not expose occupants, pets, or plants to direct airflow for extended periods of time.
2. Due to the possibility of oxygen deficiency, ventilate the room when used together with stoves or other heating devices.
3. Do not use the air conditioner for non-specified special purposes (e.g. Preserving precision devices, food, pets, plants, and art objects). Usage in such a manner could harm such property.

Cleaning and maintenance

1. Do not touch the metal parts of the unit when removing the filter. Injuries can occur when handling sharp metal edges.
2. Do not use water to clean inside the air conditioner. Exposure to water can destroy the insulation, leading to possible electric shock.
3. When cleaning the unit, first make sure that the power and circuit breaker are turned off.

Operating Temperature

<table>
<thead>
<tr>
<th></th>
<th>Cooling operation</th>
<th>Heating operation</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Outdoor temp:</td>
<td>Outdoor temp:</td>
</tr>
<tr>
<td></td>
<td>18-43°C(T1 Environment)</td>
<td>-5-24°C(T1 Environment)</td>
</tr>
<tr>
<td></td>
<td>Indoor temp:</td>
<td>Indoor temp:</td>
</tr>
<tr>
<td></td>
<td>17-32°C(T1 Environment)</td>
<td>0-27°C(T1 Environment)</td>
</tr>
</tbody>
</table>

21-52°C(T2 Environment) | 17-32°C(T3 Environment)

-7-24°C(T3 Environment) | 0-30°C(T3 Environment)

Note: Performance may be reduced outside of these operating temperatures.
UNIT PARTS IDENTIFICATION

1. Front panel
2. Air filter
3. Frame
4. Cabinet
5. Air inlet grille (outdoor side)
6. Air outlet grille
7. Electronic control keypad
8. Power supply cord
9. Remote control

1. Power cord conductors are distinguished according to color as follows (see Fig.1)
2. For your safety and protection, this unit is earthed through the power cord (see Fig.2)
   Please contact the manufacturer or its service agent or a similar qualified person if you want to replace it.
3. Make sure that the unit is correctly grounded. The wall outlet (Air-break switch) should be provided with reliable earth wire.
4. The unit should be provided with an individual circuit and the circuit breaker/fuse rating should be the same as that of the power cord and wall outlet.

**Fig. 1**

**POWER CORD**
E-Earth wire, yellow/green
N-Neutral wire, blue
A-Active wire, brown

**Fig. 2**

Wall outlet
Air-break switch

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**Accessories**

- Seal (*)&
  (Used on drain joint)
- Drain Joint(*)
- Drain Tray (*)
- Wooden screw (*)
- Rubber Plug
- Screw

1 pec

1 or 2
(depend on model you purchased)

2 (For >18000Btu/h models only: Used to fasten the front panel)
2 or 4 (Used to install the drain tray)

**NOTE:** Optional parts (*), depending on model you purchased.

**NOTE:** All the illustrations in the manual are for explanation purpose only. Your air conditioner may be slightly different. The actual shape shall prevail.
OPERATING INSTRUCTIONS

Controls

The electronic control keypad will look like one of the following:

**Reverse Cycle Models**

![Reverse Cycle Models Diagram]

**Cooling Only Models**

![Cooling Only Models Diagram]

NOTE: The outline of the operation panel is based on typical model, the function is the same with your air conditioner while some difference may exist in appearance. Some models without MED fan.

Vent Control

The vent control is located above the control knobs. The operation method is different on different models (see the following figures).

For maximum cooling efficiency, CLOSE the vent. This will allow internal air circulation. OPEN the vent to discharge stale air.

CLOSE → VENT → OPEN

To open the vent, pull the lever toward you
To close it, push it in.

CLOSE → OPEN

To open the vent, set the lever to the right position
To close it, set the lever in the left position.
OPERATING INSTRUCTIONS (continued)

POWER:
Press the POWER keypad to turn the unit on/off.

MODE:
Press the "MODE" keypad to select the appropriate operating mode. For the Cooling & Heating models, the mode selection will alternate between AUTO, HEAT, COOL, FAN and DRY. For the Cooling models, select the operating mode from AUTO, COOL, FAN and DRY. The green indicator light beside the "MODE" option will illuminate, identifying the mode selected.

When using the DRY and AUTO mode, you cannot select a fan speed. The fan motor operates on LOW speed in DRY mode and on MED speed in AUTO mode. In models without MED speed, the fan motor operates on HIGH speed when they are in AUTO mode.

▲ TEMPERATURE SETTINGS UP:
Press the ▲ keypad to increase the set (operating) temperature of the unit. Each time the keypad is pressed the temperature increases as follows:
1°C (Celsius Scale) Maximum Setting 30°C

▼ TEMPERATURE SETTINGS DOWN:
Press the ▼ keypad to decrease the set (operating) temperature of the unit. Each time the keypad is pressed the temperature decreases as follows:
1°C (Celsius Scale) Minimum Setting 17°C

NOTE: The temperature display on the main unit can be changed between "Celsius" or "Fahrenheit" by remote controller.

FAN:
Press this keypad to activate the appropriate fan speed setting. Each depression of the keypad will alternate through LOW, MED (some models without), HIGH fan speed options. The green indicator light beside the FAN speed option will illuminate, identifying the fan speed selected.

SWING: (on some models)
Press the "SWING" keypad (on some models) to activate the automatic air swing (oscillation) feature. The green indicator light adjacent to the "SWING" keypad will illuminate, identifying to the selected mode is operational. The vertical louvers will oscillate back and forth (side to side) automatically sweeping air alternately for comfortable cooling/heating. To stop the air swing feature, press the "SWING" keypad again, the green indicator light adjacent to the keypad will go off.

Press the "SWING" keypad for 2 seconds will activate the SLEEP mode which can reduce noise creating a comfortable sleeping environment.
When the SLEEP mode is activated, the green indicator light beside the "SLEEP" function will illuminate.

TIMER:
• First press the Timer button, the indicator light besides word On illuminates. It indicates the Auto Start program is initiated.
• Press or hold the Up(▲) or Down(▼) to change the Auto time by 0.5 hour increments, up to 10 hours, then at 1 hour increments up to 24 hours. The control will count down the time remaining until start.
• The selected time will register in 10 seconds and the system will automatically revert back to display the previous temperature setting.
• Turning the unit ON or OFF at any time will cancel the Auto Start/Stop function.

DRY:
This mode is used to decrease the humidity in the room.

COOL:
The temperature setting are adjustable between 17°C to 30°C. Cooling begins automatically when the room temperature is 1°C above the set point, and stops when the room temperature is 1°C below the set point. The fan will not stop running.

HEAT (Optional):
The temperature settings are adjustable between 17°C to 30°C in heating mode. The default temperature setting is 24°C in heating mode and the fan speed is optional.
Notes: 1. When changing the temperature setting, the fan motor will operate at LOW speed for 3 minutes, before heating begins.
   2. When heating stops, there may be a slight delay of 30 seconds for the fan motor to stop.
   3. If the condenser temperature is below 35°C, the fan will run in LOW speed despite the FAN setting.
      If the condenser temperature is above 38°C, the fan will run at the FAN setting.
   4. If the compressor is shut down by a malfunction, the fan will immediately shut down with the compressor.

AUTO:
The fan motor remains on MED speed in AUTO mode. The unit will select the appropriate operating mode from FAN, COOL or HEAT (For reverse cycle models only) based upon the temperature difference between the actual and desired room temperature. If the actual room temperature is 2°C above the set point, the unit operates in cooling mode. When the actual room temperature is not 2°C or higher above the set point and not 1°C or lower below the set point, the unit will select the FAN mode. When the actual room temperature is 2°C below the set point, the unit will operate in HEAT mode (For reverse cycle models only).
Note: If activating the SLEEP mode when the unit is operating on AUTO mode, the fan motor will changed into LOW speed mode immediately.
Note: Models that come without MED speed, the fan motor operates on HIGH speed when in AUTO mode.

SLEEP:
Press and hold the "SWING" keypad for 2 seconds or use the remote control to activate the "SLEEP" feature. Press and hold the "SWING" keypad or use the remote control again for 2 seconds to deactivate the "SLEEP" feature. For units without "SWING" feature, use the remote control to activate the "SLEEP" feature. In the Cooling mode, the cooling temperature set point will increase 1°C per hour after the "SLEEP" mode is selected. Two hours later, the set point will continue at this temperature and the fan motor will remain on LOW speed. In the Heating mode, the heating temperature set point will decrease 1°C per hour after the "SLEEP" mode is selected. Two hours later, the set point will continue at this temperature and the fan motor will remain on LOW speed. Using the "SLEEP" mode will reduce noise creating a comfortable sleeping environment.
Note: When activating the SLEEP mode in AUTO mode, the set temperature will not change over time.
**BIO FILTER:**

Bio filter consists of a specialized biological enzyme and Eco filter. The Eco filter catches very small airborne dust particles and neutralities bacteria, fungi and microbes. Biological enzyme kills bacteria by dissolving their cell wall thus eliminating the problem of re-pollution.

![Image of Bio Filter Sterilization Mechanism]

**OTHER FEATURES:** (on some models)

**FOLLOW ME FEATURE:**

*This feature can be activated from the remote control ONLY. The remote control serves as a remote thermostat allowing for the precise temperature control at its location.* To activate the Follow Me feature, point the remote control towards the unit and press the Follow Me button. The remote display is actual temperature at its location. The remote control will send this signal to the air conditioner every 3 minutes interval until press the Follow Me button again. If the unit does not receive the Follow Me signal during any 7 minutes interval, the unit will beep to indicate the Follow Me mode has ended.

**CHECK FILTER FEATURE:**

After 800 hours of operation, "CL" will be displayed and flashed in the display area. This feature is a reminder to clean the Air Filter for more efficient operation. After 10 seconds, the system will revert back to the previous display again. The "CL" indicator will display and flash for another 10 seconds at the next time starting the unit. To cancel the reminder feature, press the FILTER CLEAN button on the remote controller while the "CL" indicator is flashing.

**IONIZER FEATURE:**

Ionizer function is activated when the compressor is in operation and is cancelled when the compressor is out of the operation. The Ionizer can generate abundant anions to fill the room with refreshing and natural air.

**Failure Indicator Display:**

- εr Indicates a malfunction of the indoor room temperature sensor
- εn Indicates a malfunction of the evaporator temperature sensor
- € Indicates a malfunction of the outdoor condenser temperature sensor

**Note:** When one of the above malfunctions occurs, turn off the unit, and check for any obstructions.

- Restart the unit, if it still malfunctions, turn off the unit and unplug the power cord.
- Contact the manufacturer or its service agents or a similar qualified person for service.

- €d Indicates frosting protection (Turn off the unit and restart it to return to normal operation).
Never operate the air conditioner without the air filter, as dust/dirt particles can contribute to equipment failure.

**CAUTION**

To adjust vertical air flow direction, adjust any one of the horizontal louvre blades. When adjusting the horizontal louver blades up or down, always keep the top or bottom blades horizontal. This can effectively prevent water droplets condensing on the front panel of the unit.

**Vertical air flow adjustment (manually)**

![Vertical air flow adjustment](image)

To adjust vertical air flow direction, adjust any one of the horizontal louvre blades. When adjusting the horizontal louver blades up or down, always keep the top or bottom blades horizontal. This can effectively prevent water droplets condensing on the front panel of the unit.

**Air Filter**

The air filter behind the inlet grille should be checked and cleaned at least once every 2 weeks (or as necessary) to maintain optimal performance of the air conditioner.

**How to remove the air filter**

1. Hold the slot under the front panel, then uplift it outwards, and remove the front panel.
2. Pinch the handle under the air filter and make the air filter arched, remove it from the slot from underside to upside.
3. Clean the filter with warm, soapy water. The water should be below 40°C to prevent distortion of the filter.
4. Rinse off and gently shake off excess water from the filter. Allow the filter to dry before replacing it. To prevent distortion of the filter, do not dry in direct sunlight.

**Air Freshen Filter**

**How to install the air freshen filter**

1. Remove the air filter as the steps above.
2. Install the air freshen filter to the positions you desired as shown in the right picture.

![Air Freshen Filter](image)
To meet different requirement of different type of air conditioner, there are two kinds of methods for your choice to treat the condensed water.

**For Cooling Only Models:**
You can choose back drainage or non-drainage. See the following procedures to perform back drainage:
1. Fit the seal onto the drain joint (which provided with your air conditioner accessory).
2. Remove the rubber plug from the back of the unit.
3. Attach the drain joint to the back of the cabinet where you remove the plug and rotate 90° to securely assemble them.
4. Connect the drain joint with a extension drain hose (Locally purchased)

**For Reverse Cycle Models:**
You can choose bottom drainage. See the following procedures to perform bottom drainage:
1. Take out the drain pan and screws (which provided with your air conditioner accessory).
2. Install the drain pan at the bottom of the unit and secure with screws provide.
3. Connect the drain hose to the outlet located at one side of the drain pan. You can purchase the drain hose or tubing locally to satisfy your particular needs (Drain hose is not supplied)
INSTALLATION INSTRUCTIONS

Select the best location

1. To avoid vibration and noise, make sure the unit is installed securely and firmly.
2. Install the unit where the sunlight does not shine directly on the unit.
   If the unit receives direct sunlight, build an awning to shade the cabinet.
3. There should be no obstacle, such as a fence or wall, within 50cm from the back of the cabinet because it will prevent heat radiation of the condenser.
   Restriction of outside air will greatly reduce the cooling and heating efficiency of the air conditioner.
4. Install the unit a little obliquely outward not to leak the condensed water into the room (about 10mm or 1/4 bubble with level).
5. Install the unit with its bottom portion 75~150cm above the floor level.
6. The power cord must be connected to an independent circuit. The yellow/green wire must be grounded.

CAUTION

All side louvers of the cabinet must remain exposed to the outside of the structure.

Installation of the Housing

Step 1
Remove the air conditioner from its packaging, remove fixing screws and slide the air conditioner out of its housing (Refer to Installation Steps).

Step 2
Prepare the hole in the wall so that the bottom of the housing is well supported, the top has minimum clearance and the air inlet louvers have clearance as shown below in options A and B. Holes from the outside through to the cavity should be sealed. The housing should slope down towards the rear by about 5mm to allow water formed during operation to drain.

Step 3
Install the housing into the wall and secure. Ensure the foam seals are not damaged. Flash, seal or fill gaps around the inside and outside to provide satisfactory appearance and protection against the weather, insects and rodents.
Installation of the unit into the Housing

1. Slide the unit into the housing until it is firmly against the rear of the housing. Care is required to ensure the foam sealing strips on the housing remain in position.
2. Connect the air conditioner to the power and position excess cord length beneath the air conditioner base.
3. Engage the chassis fixing brackets into the bottom housing rail and secure to the base with the screw provided.
4. Remove the front panel from it's carton and plastic bag and fit as per the Installation Instruction.
5. Switch unit on. Check for operation of the unit and check for vibration in the installation.
6. Fit the drain pan to the housing and run a drain line to a suitable location if required.

Installations of the unit into the wall

Installation Steps

Step 1. Remove the front panel and the air filter
1. Hold the tabs under the front panel, then uplift it outwards, and remove the front panel (See Fig.1).
2. Pinch the handle under the air filter and make the air filter arched, remove it from the slot from underside to upside (See Fig.2).
**Step 2. Remove the frame.**
1. Remove the two fixing screws from the frame (See Fig.3).
2. Grasp the left corner of the frame’s underside, release the coupler plugs, then loosen the frame (See Fig.4).

**Step 3. Installation.**
1. Remove the two fixing screws on the chassis fixing brackets, then remove the chassis fixing brackets (See Fig.5).
2. Grasp the handle on the chassis and carefully slide the air conditioner out of the cabinet (See Fig.6).
3. Remove shipping pad from around compressor before operation and make sure the discharge points to the drain pan are aligned before the chassis is pushed into the cabinet (See Fig.7).
4. Push the unit chassis into the cabinet (See Fig.8).
5. Install the two chassis fixing brackets using the two fixing screws (See Fig.5).

![Fig. 7](image1)
![Fig. 8](image2)
![Fig. 9](image3)

**Step 4. Install the frame.**
1. Install the frame and connect the coupler plugs, making sure not to interfere with the temperature sensor cable (See Fig.9).
2. Fix the screws on the frame (See Fig.3).

**Step 5. Install the air filter and front panel.**
1. Install the air filter into the frame’s slot from upside to underside (See Fig.2).
2. Hang the front panel on the frame’s buckle, then press the front panel into the frame’s slot until you hear a click (See Fig.10).

![Fig. 10](image4)

**TROUBLESHOOTING**

**Troubleshooting Tips**
Save time and money! Review the chart below first and you may not need to call for service.

**Normal Operation**

- You may hear a pinging noise caused by water being picked up and thrown against the condenser on rainy days or when the humidity is high. This design feature helps remove moisture and improve efficiency.
- You may hear the thermostat click when the compressor cycles on and off.
- Water will collect in the base pan during high humidity or on rainy days. The water may overflow and drip from the outdoor side of the unit.
- The fan may continue to operate when the compressor has cycled off.
### Abnormal Operation

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Causes</th>
<th>What To Do</th>
</tr>
</thead>
</table>
| Air conditioner does not start | - The air conditioner is unplugged.  
- The fuse is blown/circuit breaker is tripped.  
- Power failure.               | - Make sure the air conditioner plug is pushed completely into the outlet and switched on.  
- Check the house fuse/circuit breaker box and replace the fuse or reset the breaker.  
- If power failure occurs, switch off and disconnect/unplug the power cord. When power is restored, reconnect (plug in) the power cord, switch on the power and wait 3 minutes to restart the air conditioner to prevent tripping of the compressor overload. |
| Air conditioner does not cool as it should | - Airflow is restricted.  
- The air filter is dirty.  
- The room may have been hot.  
- Cold air is escaping.  
- Cooling coils have iced up. | - Make sure there are no curtains, blinds, or furniture blocking the front of the air conditioner.  
- Clean the filter at least every 2 weeks. See the operating instructions section.  
- When the air conditioner is first turned on you need to allow time for the room to cool down.  
- Check for open furnace floor registers and cold air returns.  
- Set the air conditioner's vent to the closed position.  
- See Air Conditioner Freezing Up below. |
| Air conditioner freezing up | - Ice blocks the air flow and stops the air conditioner from cooling the room. | - Set the fan at MED or HIGH until the ice melts. |
E-WASTE MANAGEMENT GUIDELINES

E-WASTE MANAGEMENT GUIDELINES (PERTAINING TO THE E-WASTE RULES)

PROPER HANDLING AND/OR RECYCLING OF THE AIR CONDITIONER

Under the E-Waste (Management & Handling) Rules, 2011 (hereafter referred to as the "E-Waste Rules"), it is incumbent for all consumers, including the purchaser of this air-conditioner, to properly recycle and dispose of all electrical and electronic equipment through authorized recyclers.

E-Waste has been defined as "waste electrical and electronic equipment, whole or in part or rejects from their manufacturing and repair process, which are intended to be discarded".

E-Waste contains various hazardous materials like lead, mercury, cadmium, hexavalent chromium, polybrominated biphenyls and polybrominated diphenyl's ethers. Hence, improper handling and disposal of e-waste releases these hazardous materials in the environment causing pollution, contamination of soil and water and various health hazards.

Though the product purchased by you is ROHS compliant and does not contain any hazardous material above the prescribed limit under the E-Waste Rules, it is imperative that the product should be handled with utmost caution and as per the guidelines mentioned in this manual including the following Do's and Don'ts –

<table>
<thead>
<tr>
<th>Do's</th>
<th>Don’ts</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hand over the E-Waste to the Authorized recycler.</td>
<td>Never sell the e-waste to any unauthorized agencies, scrap dealer/kabadiwalaahs.</td>
</tr>
<tr>
<td>E-Waste should be segregated from household and other wastes.</td>
<td>Never throwing E-Waste in bins as part of household waste.</td>
</tr>
<tr>
<td>Keep the product in isolated area, after it becomes non-functional/un-repairable so as to prevent its accidental breakage.</td>
<td>Never keep E-Waste in open and exposed area, accessible by all.</td>
</tr>
<tr>
<td>The product should be opened only by authorized service personnel.</td>
<td>The product should not be opened by the User himself/herself. Dismantling of e-waste by the user can be dangerous.</td>
</tr>
</tbody>
</table>

The following marking/symbol on the product or carton indicates that the product and its accessories/parts (e.g. remote controller, batteries, spare parts etc.) should not be disposed of with other household waste at the end of their working life. Please separate these items from other types of waste and recycle them responsibly for conservation of the environment and collective well-being.

E-WASTE RECYCLING PROGRAM

We have tied up with government approved e-waste recycler for facilitating the collection of e-waste from our channel partners and customers for recycling. You are simply required to call our toll free number 1800 30 0000 11 and register your request for collection of e-waste. Once your request is received, the representatives of the authorized recycler would collect the e-waste from your house/premises after paying the value of the same to you. For more details and information on our E-Waste Recycling Program kindly visit our website www.carriermidea.com.
HAZARDOUS CONSTITUENTS

Most of the components used in our air-conditioners do not contain any hazardous substances. However, certain components contain trace of lead and hexavalent chromium more than the permitted levels of concentration (0.1%) prescribed under the e-waste Rules and it shall be our endeavour to reduce the concentration level of the aforementioned substances to the levels prescribed by the e-waste rules by May 2014.

ANNUAL MAINTENANCE CONTRACTS

Our air conditioners contain various components and inputs that are technical in nature and it is important that any repair or replacement of any of the components of the air conditioners is done only by the personnel authorised by Midea. We recommend that you avail annual maintenance services from our authorised dealers in order to optimise the performance and the life span of your air conditioners and also to ensure their safe and proper handling.

COLLECTION CENTRES

We have set up Collection facility for the collection of e-waste that gets created at a stage where air conditioner is no longer usable and is intended to be discarded by you. You may call on toll free number 18003000011 or visit our website for collection center.

<table>
<thead>
<tr>
<th>DO'S &amp; DONT'S</th>
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<tbody>
<tr>
<td><strong>DO'S</strong></td>
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<tr>
<td>Contact only a Midea authorised dealer for the purpose of installation or de-installation of your air-conditioner</td>
</tr>
<tr>
<td>Contact the Service Centre or an Authorised Dealer in case of any error in functioning of your air conditioner</td>
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<tr>
<td>Let only an authorized service person repair your air conditioner</td>
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<tr>
<td>Contact our authorized collection centre or call our toll free number for disposal of your air conditioner</td>
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<tr>
<td>Operate the air conditioner as per the instructions given in the operation / instruction manual</td>
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<tr>
<td>DON'TS</td>
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<tr>
<td>Do not dump the air conditioner in garbage bins</td>
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<tr>
<td>Do not dispose off your air conditioner to any scrap dealer</td>
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<tr>
<td>Do not repair your air conditioner on your own</td>
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<tr>
<td>Do not dismantle your air conditioner on your own</td>
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<tr>
<td>Do not store the air conditioner in your house after it becomes non-operational or after it suffers any accidental breakage or damage</td>
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WARRANTY TERMS & CONDITIONS

CARRIER MIDEA INDIA PRIVATE LTD. (hereinafter referred to as "The Company), hereby warrants to the original domestic purchaser (here in after called the "said purchaser") of the airconditioning unit (as detailed within the Warranty registration Card and here in after referred to as the "said unit") that the said unit is free from defects in materials and workmanship under normal use and service and under specified voltage conditions, and that during a period of twelve (12) months commencing from the date of invoice, as provided in the Warranty registration Card, the Company undertakes to repair or to replace as it deems fit in sole discretion, free of charge, any part or parts of the said unit (including the compressor, condenser and evaporator) which proves to be defective in materials or workmanship.

FIVE YEAR COMPRESSOR WARRANTY

For four (4) years following the expiration of the entire unit warranty, the Company shall continue to warrant the compressor to be free from defects in material and workmanship under normal use and service and under specified voltage conditions. The Company shall repair or replace without cost to the original purchaser, any part or portion of the compressor, which shall be returned to us, transportation charges prepaid and which on inspection shall be shown to be thus defective. Expendable items like refrigerant gas, oil, dryer, strainer and others are excluded from this warranty and are on chargeable basis. This warranty is subject to use of air-conditioner with input voltage of 230 V +/-10%. We recommend use of approved make of voltage stabilizer with output voltage of 230 V +/-10%. The terms and conditions as set out below shall form the basis of this warranty:

1. The warranty shall be valid and that the said purchaser can have the benefit of this warranty, if and only if the said purchaser has duly intimated the fault to the Company or its authorized dealer and that the unit is in the possession of and is used by the said purchaser.

2. The Warranty will shall be valid only for the said period of twelve months as specified above, irrespective of whether the said unit has been in use or not for any reason whatsoever, or the unit is moved from one location to another. The warranty period specified above shall include time taken for repairs, replacements, testing of unit, technical breakdowns, transit time etc. This warranty shall automatically expire by efflux of time on completion of the period indicated herein above and no notice of such expiry will be given by the Company.

3. This warranty shall stand automatically terminated in the event of the said unit being serviced, repaired, installed, de-installed, re-installed or otherwise attended to by and person or organization or agency or by the said purchaser himself (by whatever name called), other that the authorized representative / Dealer of the Company.

4. Parts of the units replaced or repaired under the terms of this warranty are warranted only for the remaining period of the original warranty period.

5. For attending any service call under this warranty beyond the Municipal limits of the locality in which the authorized representative/dealer is situated (outstation locations), all to and fro traveling and other incidental expenses as prevailing from time to time incurred in connection with the visit of the service personnel, technicians etc., shall be borne by the said purchaser and shall be payable in advance.
WARRANTY TERMS AND CONDITIONS

Additionally, all expenses incurred by the authorized representative/dealer in collecting the unit or any part thereof from such outstation locations and its return to the original location shall be borne exclusively by the said purchaser.

6. Any loss of refrigerant caused due to sabotage, improper handling or treatment, carelessness, accident, fire, flood, earthquake or any act of God, or any corrosive action on the original refrigerant pipes, fittings, valves etc. for whatever reason, shall not be covered under this warranty.

7. In the event of any change in the location of the unit, during the warranty period, this warranty shall become null and void unless the fact of the proposed change is communicated in writing to the authorized dealer at least seven (7) days prior to the said change. On receipt of such information, the authorized dealer or any of its counterparts shall arrange for de-installation of the said unit on a chargeable basis. However, it is expressly stated that in the event of any damage occurring to the unit or to any of its parts during the course of its transit by the said purchaser, repair or replacement of the said unit or any part thereof so damaged shall not be covered by this warranty.

8. While the Authorized Dealers/Company will make every effort to carry out repairs/replacement of parts under this warranty as soon as the complaint is received, it is expressly made clear that the Authorized Dealer/Company shall not be liable to do so within any specified period of time.

9. It shall be absolute discretion of the Company to (a) effect the repairs or replacement of parts whether at the site of installation or at any service center; and (b) have the job attended to either by the Company's service personnel or of its authorized dealers.

10. This warranty is in the nature of and for the purposes as set forth herein above and in particular, the Company shall not in any event be liable for any direct, indirect, incidental or consequential loss or damages to either the said purchaser and/or his property or any other third party in course of attending to any complaint.

11. Limitation of Warranty: Company shall not be responsible for providing any warranty under the following situations:
   i. any damage caused by accident, mishandling, tampering with installation, or negligent in following instructions of the user manual issued by the Company.
   ii. any damage caused by power surges and dips, improper electrical circuit outside the unit or by any defective electrical supply.
   iii. at any time, during the currency of the warranty period, if any part of the unit is tampered with, altered, repaired or serviced by any unauthorized person, not being the authorized representative of the Company or its authorized dealers.
   iv. the serial number on the unit or any part thereof is damaged, defaced, altered, obliterated, or tampered with or removed for any reason whatsoever.
   v. the unit is unauthoritatively removed from its original place or installation or reinstallation.
   vi. Condenser and Evaporator is found defective if the air conditioner is installed near the muddy sewages because toxic gases are harmful for the AC.
   vii. Damage to the product due to operation in an abnormally corrosive alkaline / acidic atmosphere.

12. None of the employees and/or Authorized dealers of the Company have the authority whatsoever to vary the terms and conditions of this warranty.

13. This warranty shall be deemed to have been issued at Gurgaon in the State of Haryana, and Courts at Gurgaon shall have exclusive jurisdiction on matters covered by or following from this warranty, and the original purchaser alone shall have cause of action arising out of the transaction.
WARRANTY CARD

PRODUCT WARRANTY CERTIFICATE

CARRIER MIDEA INDIA PRIVATE LTD. (company) warrants this MIDEA Room air conditioner to the original purchaser to be free from defects in material and workmanship under normal use and service and under specified voltage conditions and we shall, within one year from the date hereof, repair or replace any defect without cost to the original purchaser, a part of portion thereof which shall be returned to us, transportation charges prepaid, and which on inspection by the Company shall be shown to be thus defective. Plastic parts beyond the date of delivery, fuses, air filters, refrigerants, all and other expandable items are excluded from this warranty.

FIVE YEAR COMPRESSOR WARRANTY
For four (4) years following the expiration of the entire unit warranty, the Company shall continue to warrant the compressor only to be free from defects in material and workmanship under normal use and service and under specified voltage conditions. The Company shall repair or replace without cost to the original purchaser compressor, any part or portion of the compressor, which shall be returned to the Company, transportation charges prepaid and which on inspection shall be shown to be thus defective. Expendable items like refrigerant gas (which is required to be filled in again mandatorily at the time of repairing or replacing the compressor), overload, oil, dryer, strainer and others are excluded from this warranty and are on chargeable basis.

These warranties, however, shall not apply if the room air-conditioner has been installed in a manner affecting the efficiency or performance, or if the room air-conditioner has been tampered with, altered or in any way, repaired, serviced or worked on by anybody other than the Company’s own technicians/staff or its authorized representative. This warranty shall also NOT apply to the compressor which has the serial numbers altered, defected or removed. The company shall not be liable for any injury, loss, or damage (direct, indirect, or consequential) of whatsoever arising out of the use or inability to use the product.

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PRODUCT WARRANTY CERTIFICATE

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The design and specifications are subject to change without prior notice for product improvement. Consult with the sales agency or manufacturer for details.