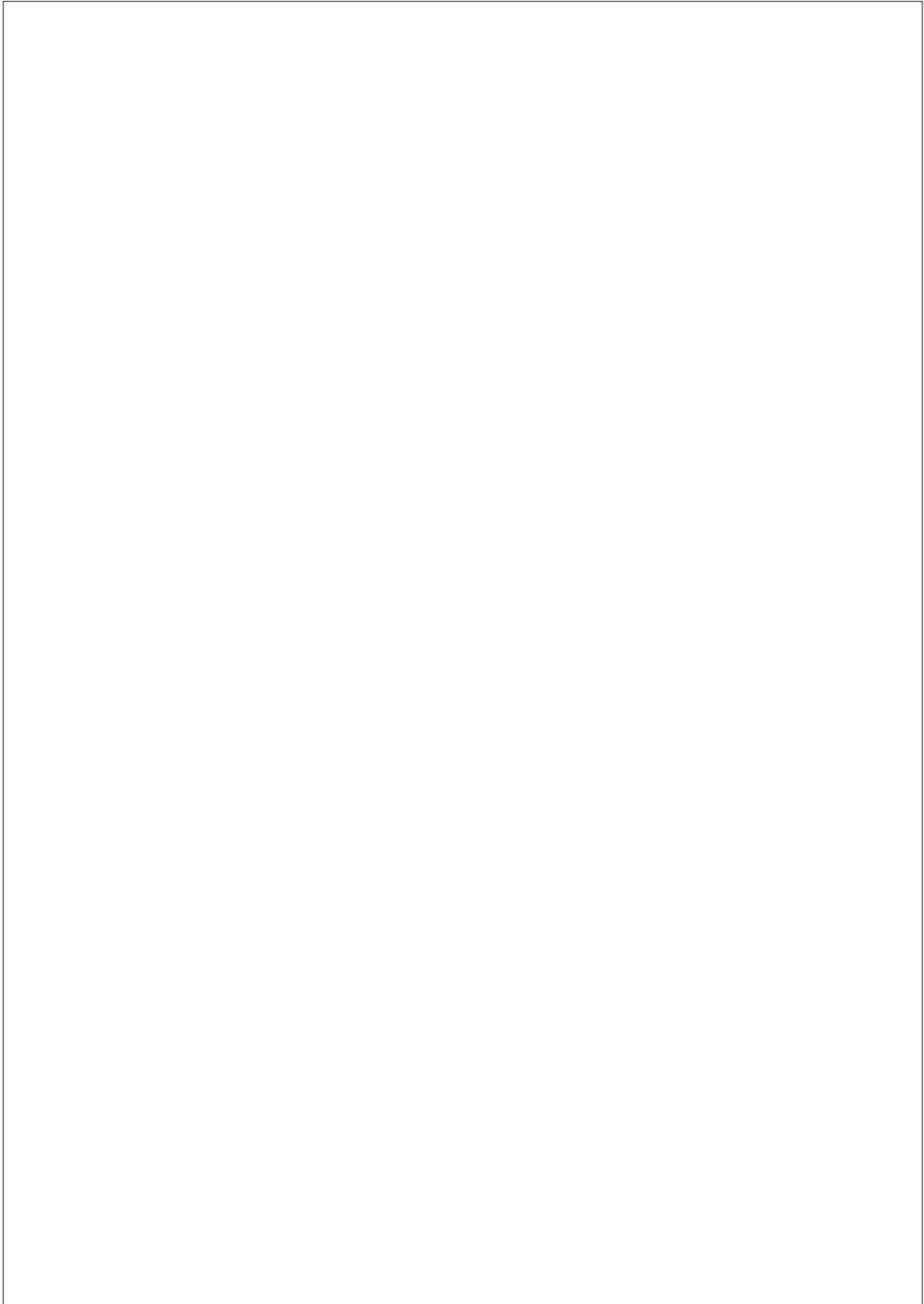




OWNER'S MANUAL

WINDOW INVERTER ROOM AIR CONDITIONER



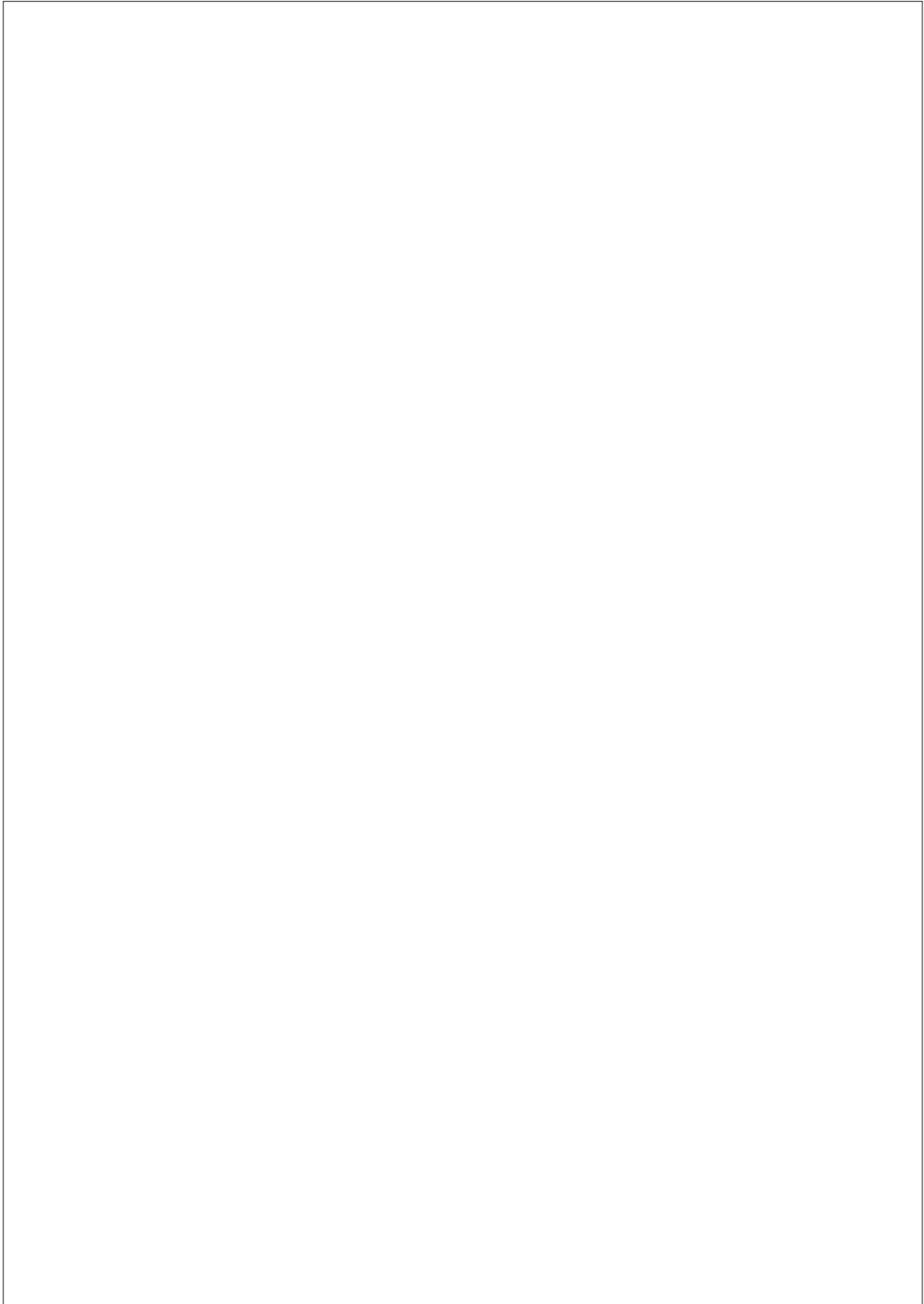


SERVICE HELPLINE
1800 1033 333

Dear Customer,

For trouble free services please register with Carrier
Customer Care on 1800 1033 333 or write to us at :
carriercare@carriermidea.com

Manager
Customer Services



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This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

Introduction

Step into the world of Carrier, the experts in air conditioning globally. With a Carrier air conditioner you have all the reasons to smile, for the simple reason that at Carrier, we care to understand specific air conditioning needs. Over hundred years of experience and technical innovations to perform in any type of weather condition makes us the most preferred brand globally. We have designed a whole new range of air conditioning systems to meet your specific requirements, The Carrier owner's manual guides you to use Carrier air conditioning technology easily and takes you to a new world of comfort.



Sanjay Mahajan
Managing Director
Carrier Midea India Pvt. Ltd.

Explanation of Symbols



Indicates a hazardous situation that, if not avoided, will result in death or serious injury.



Indicates a hazardous situation that, if not avoided, could result in death or serious injury.



Indicates a hazardous situation that, if not avoided, may result in minor or moderate injury.

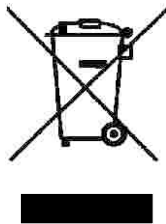


Indicates important but not hazard-related information, used to indicate risk of property damage.



Indicates a hazard that would be assigned a signal word WARNING or CAUTION.

Disposal of Electrical and Electronic Equipment/product/Commodity



Do not mix the electronic waste with solid waste

Operation Notices

Precautions



WARNING

Operation and Maintenance

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children.
- Do not connect air conditioner to multi-purpose socket. Otherwise, it may cause fire hazard.
- Do disconnect power supply when cleaning air conditioner. Otherwise, it may cause electric shock.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- After removing the filter, do not touch fins to avoid injury.
- Do not use fire or hair dryer to dry the filter to avoid deformation or fire hazard.
- Maintenance must be performed by qualified professionals. Otherwise, it may cause personal injury or damage.

Operation Notices

Precautions



WARNING

- Do not repair air conditioner by yourself. It may cause electric shock or damage.
- Do not extend fingers or objects into air inlet or air outlet. It may cause personal injury or damage.
- Do not block air outlet or air inlet. It may cause malfunction.
- Do not spill water on the remote controller, otherwise the remote controller may be broken.
- When below phenomenon occurs, please turn off air conditioner and disconnect power immediately
 - Power cord is overheating or damaged.
 - There is abnormal sound during operation.
 - Circuit break trips off frequently.
 - Air conditioner gives off burning smell.
 - Indoor unit is leaking.
- If the air conditioner operates under abnormal conditions, it may cause malfunction, electric shock or fire hazard.
- When turning on or turning off the unit by emergency operation switch, please press this switch with an insulating object other than metal.
- Do not step on top panel of outdoor unit, or put heavy objects. It may cause damage or personal injury.

Operation Notices

Precautions



WARNING

Attachment

- Installation must be performed by qualified professionals. Otherwise, it may cause personal injury or damage.
- Must follow the electric safety regulations when installing the unit.
- According to the local safety regulations, use qualified power supply circuit and circuit break.
- Do install the circuit break. If not, it may cause malfunction.
- An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring.
- Including an circuit break with suitable capacity, please note the following table. Air switch should be included magnet buckle and heating buckle function, it can protect the circuit-short and overload.
- Air Conditioner should be properly grounded. Incorrect grounding may cause electric shock.
- Don't use unqualified power cord.
- Make sure the power supply matches with the requirement of air conditioner. Unstable power supply or power incorrect wiring can malfunction. Please install proper supply cables before using the air conditioner.
- Properly connect the live wire, neutral wire and grounding wire of power socket.
- Be sure to cut off the power supply before proceeding any work related to electricity and safety.

Operation Notices

Precautions



WARNING

- Do not put through the power before finishing installation.
- The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.
- The appliance shall be installed in accordance with national wiring regulations.
- The air conditioner is the first class electric appliance. It must be properly grounding with specialized grounding device by a professional. Please make sure it is always grounded effectively, otherwise it may cause electric shock.
- The yellow-green wire in air conditioner is grounding wire, which can't be used for other purposes.
- The grounding resistance should comply with national electric safety regulations.
- The appliance must be positioned so that the plug is accessible.
- All wires of indoor unit and outdoor unit should be connected by a professional.
- If the length of power connection wire is insufficient, please contact the supplier for a new one. Avoid extending the wire by yourself.

Operation Notices

Precautions

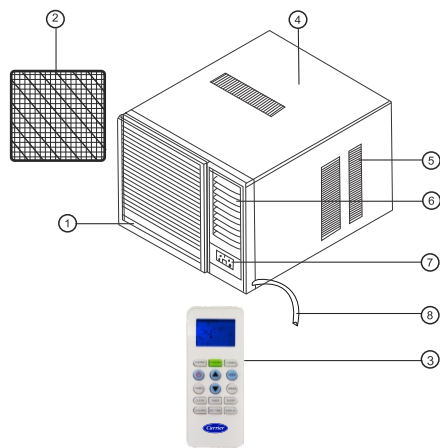


WARNING

- For the air conditioner with plug, the plug should be reachable after finishing installation.
- For the air conditioner without plug, an circuit break must be installed in the line.
- If you need to relocate the air conditioner to another place, only the qualified person can perform the work. Otherwise, it may cause personal injury or damage.
- Select a location which is out of reach for children and far away from animals or plants. If it is unavoidable, please add the fence for safety purpose.
- The indoor unit should be installed close to the wall.

Operation Notices

Identification of Parts



1. Front panel
2. Airfilter
3. Remote control
4. Cabinet
5. Air inlet grill(outdoorside)
6. Air outlet grill
7. Electronic control keypad
8. Power supply cord

1. Power cord conductors are distinguished according to color as follows (shown in Fig.1).
2. For your safety and protection, this unit is earthed through the power cord (shown in Fig.1).
Please contact the manufacturer or its service dealer or a similarly qualified person if you want to replace it.
3. This unit is earthed through the power cord.
The wall outlet should be provided with reliable earth wire (shown in Fig.2).
4. The unit should be provided with an individual circuit and the circuit breaker/fuse rating should be the same as that of the power cord and walloutlet.

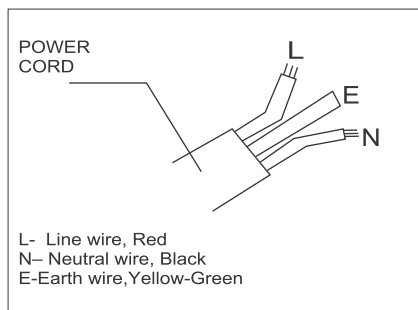


Fig.1

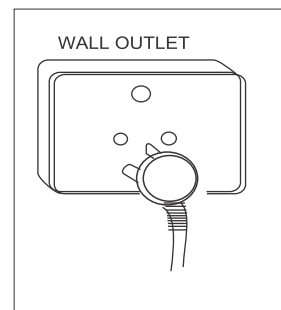


Fig.2

Features

Display Panel



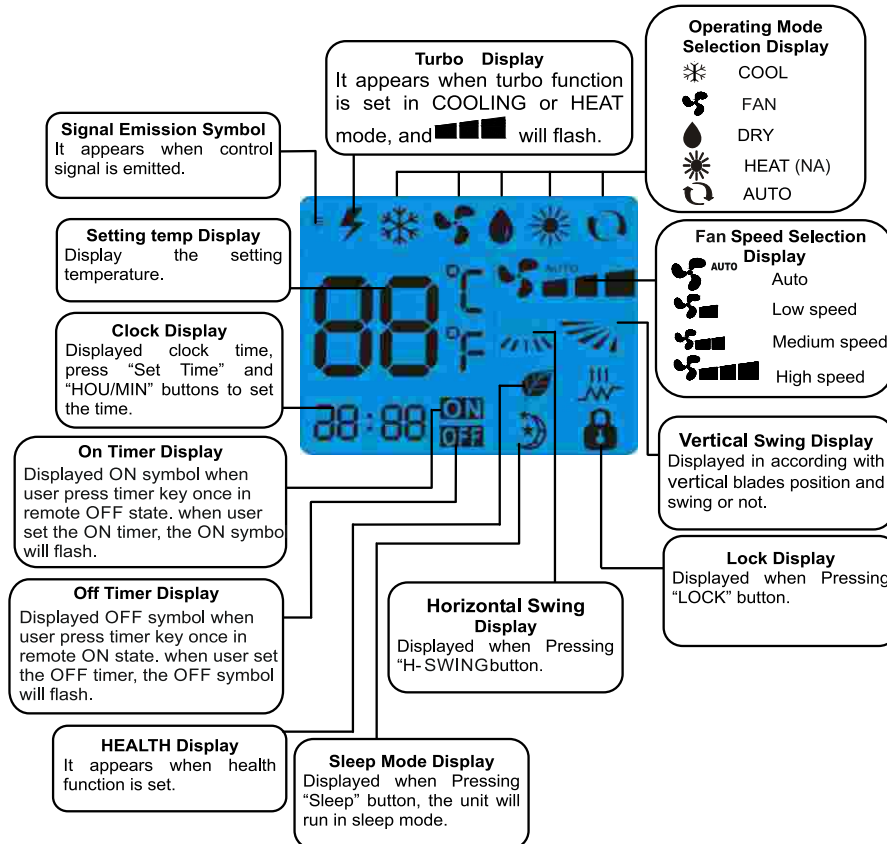
Remote Control



Display content or position may be different from above graphics, please refer to actual products.

Features

Introduction for Icons on Display Screen

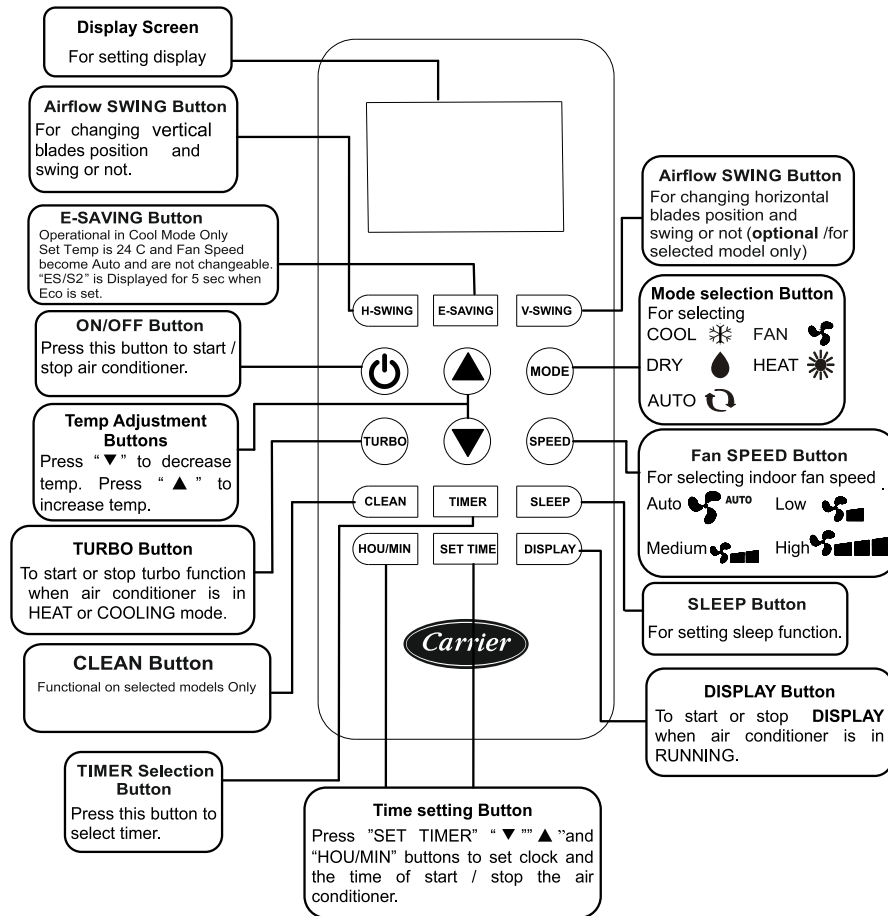


Instruction for remote controller

- The remote controller uses two AAA alkaline batteries under normal condition, the batteries last for about 6 months. Please use two new batteries of similar type (pay attention to the poles in installing).
- The effective control distance of the remote controller is about 8m.
- When using remote controller, please point the signal emitter towards indoor unit receiver; There should be no obstacle between remote controller and indoor unit.
- Pressing two buttons simultaneously will result wrong operation.
- Do not use wireless equipment (such as mobile phone) near indoor unit. If interference occurs because of this, please switch off the unit, pull out power plug, then plug again and switch on after a while.
- There is no direct sunlight to the indoor receiver, or it can not receive the signal from the remote controller.
- Don't cast the remote controller.
- Don't put the remote controller under the sunlight or near the oven.
- Don't sprinkle water or juice on the remote controller, use soft cloth for cleaning if it occurs.
- The batteries must be removed from the appliance before it is scrapped and that they are disposed of safety.
- HEAT mode applicable only in heat and cool model.

Features

Introduction for Buttons on Remote Controller



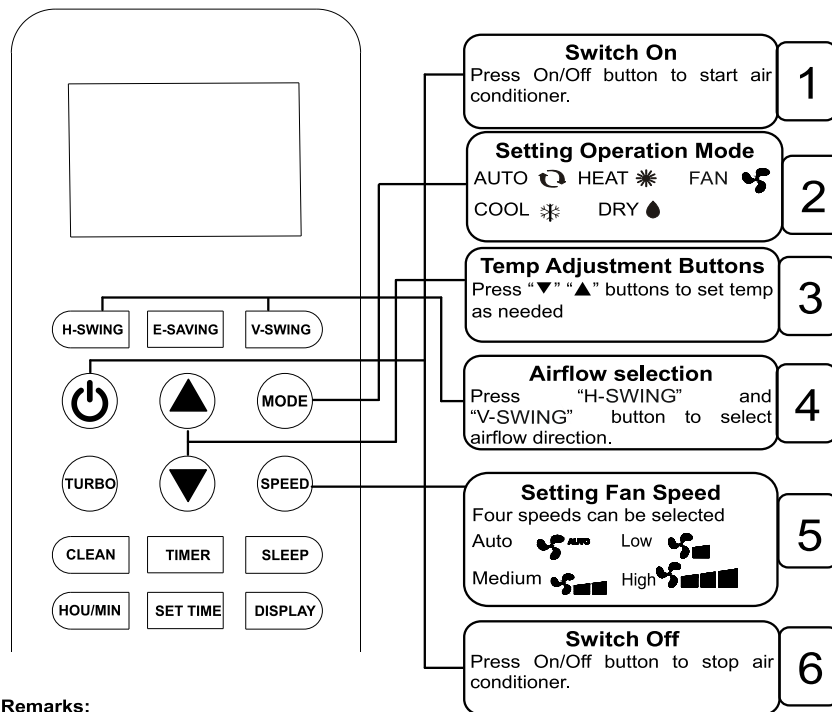
Remarks:

1. Temperature can be set between 16°C~30°C.
2. Heat feature are not applicable in cooling mode.
3. If user want to make the room air cool or warm quickly ,user can press "turbo" button in cooling or heating mode,air conditioner will run in power function.If press "turbo" button again, air conditioner will exit power function.
4. The above illustration of remote controller is only for reference, it may be slightly different from the actual product you selected.

Features

Introduction for Buttons on Remote Controller

AUTO, HEAT, COOL, FAN and DRY operation



Remarks:

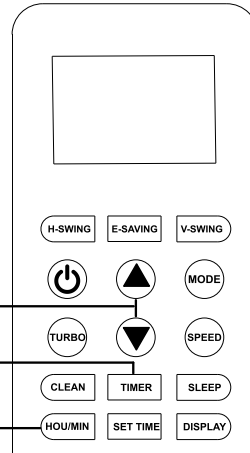
- When "AUTO" mode is set, Air Conditioner will adapt to COOL mode according to the Room and set temperature.
- When "AUTO" mode is set, Temperature, Fan, Turbo and E-Saving can't be adjusted.
- When "DRY" mode is set, Air Conditioner will work according to room and set temperature, humidity decrease automatically.
- When "FAN" mode is set, Temperature, Turbo, E-Saving and Clean can't be adjusted.
Step 3 of operating procedures is not effective. Only high, medium and low fan speed can be set.
- If the unit is turned OFF and turned ON by remote, default 24°C set temperature will be automatically selected by remote & corresponding function will be transmitted from the remote after turning ON.
- If previous set temperature is between 16°C to 23°C, after switching OFF the unit by remote, **set temperature will be set to default 24°C** when unit is turned ON by remote.
- If previous set temperature is equal or above 24°C, after switching OFF the unit by remote, **set temperature remains unchanged** when unit is turned ON by remote.

Features

Introduction for Buttons on Remote Controller

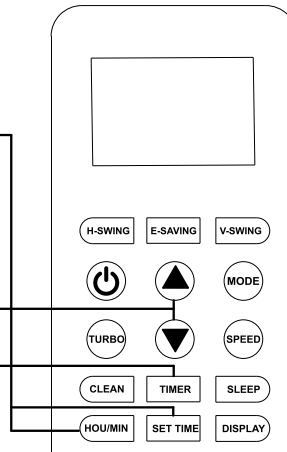
Clock Setting

- 1 Press "Set Time" button to select to set time , hour of clock display will flash.
- 2 (Pressing "HOU/MIN" button can change between minute and hour setting) Press "▼" or "▲" buttons to set hour as needed, each press of "▼" or "▲" button will decrease or increase the time display by 1 hour/1 minute; hour display will be changed continuously when pressing "▼" or "▲" continuously.
- 3 Press "HOU/MIN" button to change to the minute display, minute of clock display will flash. And then press "▼" or "▲" buttons to set minute as needed (the method as step 2), The hour/minute display will flash for 10 seconds after setting, the remote controller displays current time.



On Timer

- 1 Set the clock time as [Clock Setting] , Press "Set Time" button to select "Timer ON" , hour of clock display will flash.
- 2 Press "HOU/MIN" and "▼" "▲" button, set the time to turn on the air conditioner on timer. each press of "▼" or "▲" button will decrease or increase the time display by 1 hour/10 minutes; hour/minute display will be changed continuously when pressing "▼" or "▲" continuously. The hour/minute display will flash for 10 seconds after setting, the remote controller will display current time also.
- 3 Press "Timer" button to select timer "ON" .

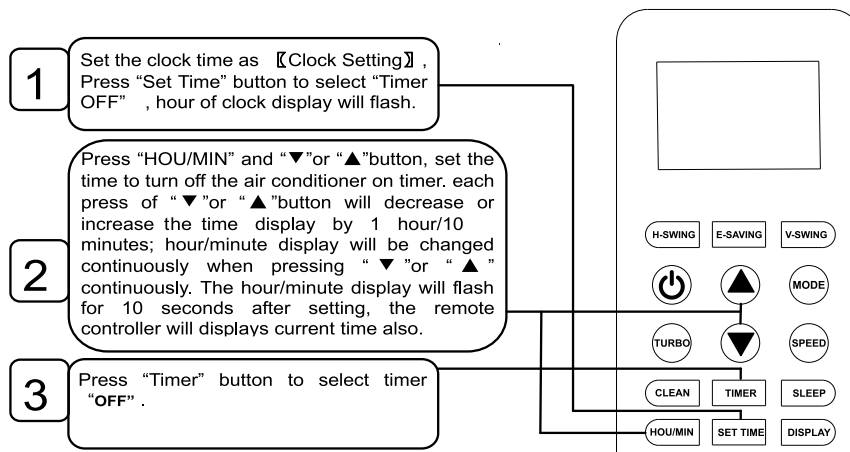


Note:

1. When "On Timer" function is set, air conditioner will be turned off immediately. It will be turned on at the set time, symbol "ON" will be deleted. If the set time is as same to the current time, air conditioner will be turned on at this time of next day.
2. Press "On/Off" to cancel "On Timer" function, air conditioner will be turned on immediately.

Features

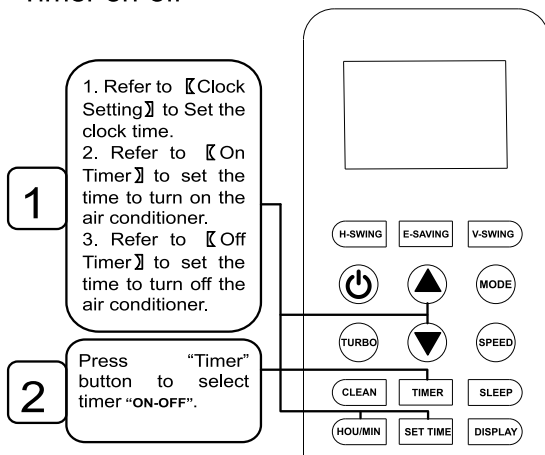
Introduction for Buttons on Remote Controller



Note:

1. When "Off Timer" function is set, air conditioner will be turned on immediately. It will be turned off at the set time, symbol " OFF " will be deleted. If the set time is as same to the current time, the air conditioner will be turned off at this time of next day.
2. Press "On/Off" to cancel "Off Timer" function, air conditioner will be turned off immediately.

Timer on-off



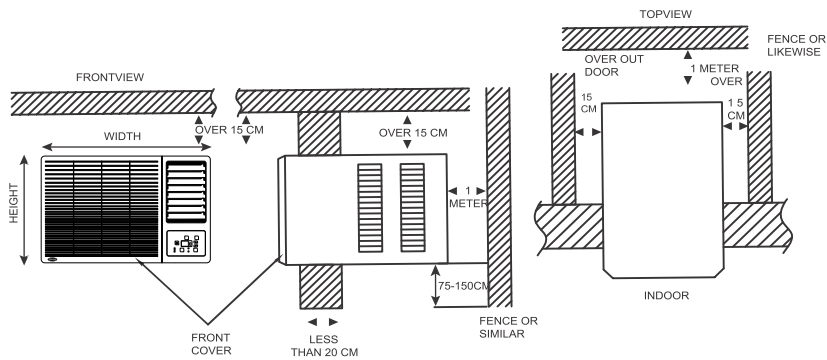
Note:

1. In accordance with the clock time, air conditioner will select to work in "On Timer"(symbol "ON" in remote controller will flash) or "Off Timer" (symbol "OFF" in remote controller will flash)mode automatically: Selecting On Timer or Off Timer must follow the principle of time preference.
2. One time is only effective for Timer On-Off. If user presses "On/Off" button by hand before the set time, "Off timer" and "On timer" function will be both cancelled, and the air conditioner will change to start(if On Timer is effective before pressing "On/Off" button)or stop(if Off Timer is effective before pressing "On/Off" button).

Installation Instructions

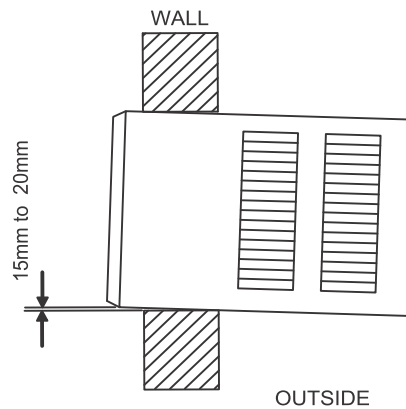
Installing the Unit

Do not install the unit near a heat source, steam source and flammable gas. Select a location where the power supply is within 1.5 meters. Prepare the installation hole slightly bigger than the actual cabinet size. Ensure that the minimum distances around the unit are maintained as shown below.



For testing purpose and enhanced performance use the installation guidelines given below

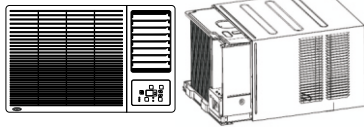
- The unit should be inclined 15-20mm towards the back for optimum performance
- For optimum performance drain should be plugged



Installation Instructions

Installing the Unit

1, 2.

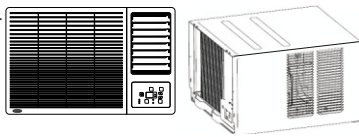


1) Remove the rear screw and save it for later use.
Pullout the chassis by grasping the front handle.

2) Place the cabinet into the opening and secure it by fasteners.

3) Slide the chassis into the cabinet.

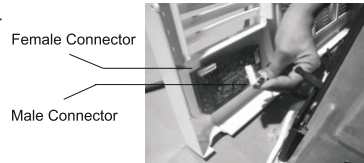
3.



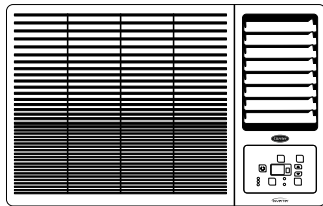
4) Connect the Harness connector(male), coming out from main chassis, to the display PCB fitted on the front Grill(female) connector.

5) Install the Filter and attach the Grill with cabinet .

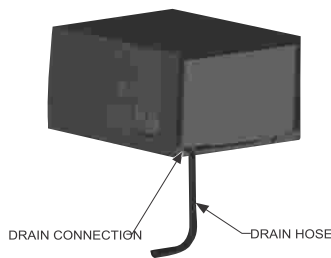
4.



5



Draining the Unit



Drainage to the bottom

For Normal Climate Condition :
Drain Should be plugged.

For High Humidity Climate condition :
Make sure that the drain connection is
attached to the unit and connect a
drain hose to drain connection.

Note :

If the unit is installed on the upper floor of an apartment or building, make sure drainage water is channeled properly to avoid dripping onto any person.

Care and Maintenance

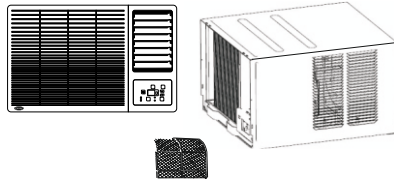
Clean Filter

WARNING: Be sure to turn off the main power supply before commencing maintenance work.

Removing The Air Pre-Filter

A dirty air filter will cause the reduction of air flow, which in trouble causes the unit to overload and also consumes more electricity. Therefore, regular cleaning is necessary for an efficient and trouble-free operation.

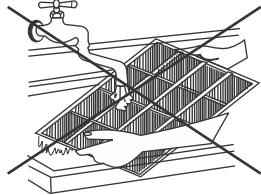
- Turn off the unit.
- Remove the Air Pre-Filter by sliding out.
- Vacuum the filter or wash the filter in warm water.
- Do not use water above 40°C for cleaning, as this will cause discoloration and deformation.
- Let the filter dry thoroughly before reinstalling it.



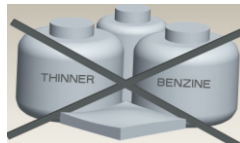
(applicable on select models only)

Cleaning Front Panel, Horizontal Louver and Air Pre-Filter

- Always use a soft cloth or sponge with luke warm water and mild detergent to clean the Front Panel, Horizontal Louver and AirPre-Filter
- Do not use water hose to clean the unit



CAUTION: Do not use thinner, abrasive powders, benzene or hot water to clean the unit.



Error Code

S.No	Error Code	Description
1	E1	Room sensor fault
2	E2	Coil sensor fault
3	DF	Defrost Protection Error

Troubleshooting

Troubleshooting Tips

Save time and money! Review the chart below and you may not need to call for service.

Normal Operation

- You may hear a pinging noise caused by water being picked up and thrown against the condenser on rainy days or when the humidity is high. This design feature helps remove moisture and improve efficiency
- You may hear the thermostat click when the compressor cycles On and Off
- Water will collect in the base pan during high humidity or on rainy days. The water may overflow and drip from the outdoorside of the unit
- The fan may continue to operate when the compressor has cycled off

Abnormal Operation

Problem	Possible Causes	What To Do
Air conditioner does not start	<ul style="list-style-type: none"> • The air conditioner is unplugged • The fuse is blown/circuit breaker is tripped • Power failure 	<ul style="list-style-type: none"> • Make sure the air conditioner plug is pushed completely into the outlet and switched on • Check the house fuse/circuit breaker box and replace the fuse or reset the breaker • If power failure occurs, switch off and disconnect/unplug the power cord. When power is restored, reconnect (plug in) the power cord, switch on the power and wait for 3 minutes to restart the air conditioner to prevent tripping of the compressor in case of overload
Air conditioner does not cool as it should	<ul style="list-style-type: none"> • Airflow is restricted • The air filter is dirty • The room may have been hot • Cold air is escaping • Check for the leakage and choking 	<ul style="list-style-type: none"> • Make sure there are no curtains, blinds or furniture blocking the front of the air conditioner • Clean the filter at least once every 2 weeks. See the operating instructions section <ul style="list-style-type: none"> • When the air conditioner is first turned on, you need to allow time for the room to cool down • Check for open furnace floor registers and cold air returns
Air conditioner freezing up	<ul style="list-style-type: none"> • Ice blocks the air flow and stops the air conditioner from cooling the room 	<ul style="list-style-type: none"> • Set the fan at MED or HIGH until the ice melts
Air conditioner does not heat (only for heat cool machine type)	<ul style="list-style-type: none"> • The set temperature may be lower than the actual room temperature 	<ul style="list-style-type: none"> • Make sure the set temperature is higher than the actual room temperature

E-Waste Management Guideline



E-WASTE MANAGEMENT GUIDELINES (PERTAINING TO THE E-WASTE RULES)

PROPER HANDLING AND/OR RECYCLING OF THE AIR CONDITIONER

Under the E-Waste (Management & Handling) Rules, 2011 (hereafter referred to as the “E-Waste Rules”), it is incumbent for all consumers, including the purchaser of this air-conditioner, to properly recycle and dispose of all electrical and electronic equipment through authorized recyclers.

E-Waste has been defined as “waste electrical and electronic equipment, whole or in part or rejects from their manufacturing and repair process, which are intended to be discarded”.

E-Waste contains various hazardous materials like lead, mercury, cadmium, hexavalent chromium, polybrominated biphenyls and polybrominated diphenyls ethers. Hence, improper handling and disposal of e-waste releases these hazardous materials in the environment causing pollution, contamination of soil and water and various health hazards.

Though the product purchased by you ROHS compliant and does not contain any hazardous material above the prescribed limit under the E-Waste Rules, it is imperative that the product should be handled with utmost caution and as per the guidelines mentioned in this manual including the following Do's and Don'ts –

Do's	Dont's
Hand over the E-Waste to the Authorised recycler.	Never sell the e-waste to any unauthorized agencies, scrap dealer/kabadi walahs.
E-Waste should be segregated from household and other wastes.	Never throwing E-Waste in bins as part of household waste.
Keep the product in isolated area, after it becomes non-functional/un-repairable so as to prevent its accidental breakage.	Never keep E-Waste in open and exposed area, accessible by all.
The product should be opened only by authorized service personnel.	The product should not be opened by the User himself/herself. Dismantling of e-waste by the user can be dangerous.

The following marking/symbol on the product or carton indicates that the product and its accessories/parts (e.g. remote controller, batteries, spare parts etc.) should not be disposed of with other household waste at the end of their working life. Please separate these items from other types of waste and recycle them responsibly for conservation of the environment and collective well-being.



E-WASTE RECYCLING PROGRAM

We have tied up with government approved e-waste recycler for facilitating the collection of e-waste from our channel partners and customers for recycling. You are simply required to call our toll free number 1800 1033 333 and register your request for collection of e-waste. Once your request is received, the representatives of the authorized recycler would collect the e-waste from your house/premises after paying the value of the same to you. For more details and information on our E-Waste Recycling Program kindly visit our website www.carriermidea.com

Annual Maintenance Contract

ANNUAL MAINTENANCE CONTRACT

Our air conditioners contain various components and inputs that are technical in nature and it is important that any repair or replacement of any of the components of the air conditioners is done only by the personnel authorized by Carrier.

We at Carrier Midea India Pvt. Ltd. believe in providing our valued customers the best in engineered technology & quality performance for extreme Indian conditions. Striving to keep our commitments and to ensure best product performance, We offer to you exciting “ Happy Homes Annual Maintenance plans” to cover the service support for your products.

We recommend that you avail Happy Homes annual maintenance services from us in order to optimize the performance and the life span of your conditioners and also to ensure their safe and proper handling.

You can contact to us on our call center number 1800 1033 333 , to register your request for Annual Maintenance services or you can write to us on carriercare@carriermidea.com

Warranty Terms and Conditions

CARRIER MIDEA INDIA PRIVATE LIMITED (hereinafter referred to as the "Company"), hereby warrants to the original domestic purchaser (here in after called the "Purchaser") of the air-conditioning unit (as detailed within the Warranty Registration Card and here in after referred to as the "said unit") that the said unit is free from defects in materials and workmanship under normal use and service and under specified voltage conditions, and that during a period of twelve (12) months commencing from the date of invoice, as provided in the Warranty Card, the Company undertakes to repair or to replace any part or parts of the said unit (including the compressor, condenser and evaporator) free of charge which proves to be defective in materials or workmanship at its sole discretion.

ADDITIONAL WARRANTY ON COMPRESSOR

The additional warranty on Compressor will be continuous even after the expiry off one year period from date of purchase (4 year* for Normal Compressor & 9 year** for Inverter Compressor (selected Models) shall be applicable after the expiry of one year period from the date of purchase). This additional warranty covers compressor only. During the additional warranty period, it does not cover any parts such as condenser coil, evaporator coil, capillary, suction line electronics parts, etc., the Company shall continue to warranty the compressor to be free from defects in material and workmanship under normal use and service and under specified voltage conditions. The Company shall repair or replace without cost to the original purchaser, any part or portion of the compressor, which shall be returned to us, transportation charges prepaid and which on inspection shall be shown to be thus defective. Expendable items like refrigerant gas, overload, oil, dryer, strainer and others are excluded from this warranty and are on chargeable basis. This warranty is subject to use of air-conditioner with input voltage of 230 V +/-10%. We recommend use of approved make of voltage stabilizer with output voltage of 230 V +/-10%. The terms and conditions as set out below shall form the basis of this warranty:

***For Normal Compressor (4 Year Warranty)**

**** For Inverter Compressor (9 Year Warranty)**

1. The warranty shall be valid and that the Purchaser can have the benefit of this warranty, if and only if the Purchaser has duly intimated the fault to the Company or its authorized dealer if the and that the unit is in the possession of and is used by the Purchaser.
2. At the time of repair/service, the Purchaser is mandatorily required to show the original invoice to the authorized service personnel of the Company. If the purchaser fails to do so, then all repair work and service shall be carried out on a chargeable basis;
3. This warranty shall be valid only for the Warranty period irrespective of whether the said Unit has been in use or not for any reason whatsoever.
4. The Warranty will shall be valid only for the said period of twelve months as specified above, irrespective of whether the said unit has been in use or not for any reason whatsoever, or the unit is moved from one location to another. The warranty period specified above shall include time taken for repairs, replacements, testing of unit, technical breakdowns, transit time etc. This warranty shall automatically expire by efflux of time on completion of the period indicated herein above and no notice of such expiry will be given by the Company.
5. This warranty shall stand automatically terminated in the event of the said unit being serviced, repaired, installed, de-installed, re-installed or otherwise attended to by and person or organization or agency or by the said purchaser himself (by whatever name called), other that the authorized representative / Dealer of the the Company.
6. Parts of the units replaced or repaired under the terms of this warranty are warranted only for the remaining period of the original warranty period.

Warranty Terms and Conditions

7. For attending any service call under this warranty beyond the Municipal limits of the locality in which the authorized representative/dealer is situated (outstation locations), all to and fro traveling and other incidental expenses as prevailing from time to time incurred in connection with the visit of the service personnel, technicians etc., shall be borne by the Purchaser and shall be payable in advance.
Additionally, all expenses incurred by the authorized representative/dealer in collecting the unit or any part thereof from such outstation locations and its return to the original location shall be borne exclusively by the Purchaser.
8. Any loss of refrigerant caused due to sabotage, improper handling or treatment, carelessness, accident, fire, flood, earthquake or any act of God, or any corrosive action on the original refrigerant pipes, fittings, valves etc. for whatever reason, shall not be covered under this warranty
9. In the event of any change in the location of the unit, during the warranty period, this warranty shall become null and void unless the fact of the proposed change is communicated in writing to the authorized dealer at least seven (7) days prior to the said change. On receipt of such information, the authorized dealer or any of its counterparts shall arrange for de-installation of the said unit on a chargeable basis. However, it is expressly stated that in the event of any damage occurring to the unit or to any of its parts during the course of its transit by the Purchaser, repair or replacement of the said unit or any part thereof so damaged shall not be covered by this warranty.
10. While the Authorized Dealers/Company will make every effort to carry out repairs/replacement of parts under this warranty as soon as the complaint is received, it is expressly made clear that the Authorized Dealer/Company shall not be liable to do so within any specified period of time.
11. It shall be absolute discretion of the Company to (a) effect the repairs or replacement of parts whether at the site of installation or at any service center; and (b) have the job attended to either by the Company's service personnel or of its authorized dealers.
12. This warranty is in the nature of and for the purposes as set forth herein above and in particular, the Company shall not in any event be liable for any direct, indirect, incidental or consequential loss or damages to either the said purchaser and/or his property or any other third party in course of attending to any complaint.
13. Limitation of Warranty: Company shall not be responsible for providing any warranty under the following situations:
 - i. any damage caused by accident, mishandling, tampering with installation, or negligent in following instructions of the user manual issued by the Company.
 - ii. any damage caused by power surges and dips, improper electrical circuit outside the unit or by any defective electrical supply.
 - iii. at any time, during the currency of the warranty period, if any part of the unit is tampered with, altered, repaired or serviced by any unauthorized person, not being the authorized representative of the Company or its authorized dealers.
 - iv. If the said unit or any parts thereof is damaged by insects, rats, birds, squirrels, pests or any other external factors like fire, flood, earthquake, lightning and/or any other act of God/natural calamities;

Warranty Terms and Conditions

- v. Any defect due to substitution of original components with non-genuine components;
 - vi. Damage to the said Unit due to use of any ancillary equipment which is not authenticated or recommended by the Company;
 - vii. The serial number on the unit or any part thereof is damaged, defaced, altered, obliterated, or tampered with or removed for any reason whatsoever.
 - viii. The unit is unauthorizedly removed from its original place or installation or reinstallation.
 - ix. Condenser and Evaporator is found defective if the air conditioner is installed near the muddy sewages because toxic gases are harmful for the AC.
 - x. Damage to the product due to operation in an abnormally corrosive alkaline / acidic atmosphere.
14. None of the employees and/or Authorized dealers of the Company have the authority whatsoever to vary the terms and conditions of this warranty.
15. This warranty shall be deemed to have been issued at Gurgaon in the State of Haryana, and Courts at Gurgaon shall have exclusive jurisdiction on matters covered by or following from this warranty, and the purchaser alone shall have cause of action arising out of the transaction.

Warranty Card

WARRANTY

Carrier Copy

Carrier Midea India Private Ltd.

Model :
NAME OF CUSTOMER :
ADDRESS :
Sr. No. of the Unit :
Sr. No. of the Compressor :
Invoice No. :
Date of Purchase :
Name & Address of the Dealer :
Signature of the Dealer with seal :



WARRANTY

Customer Copy

Carrier Midea India Private Ltd.

Model :
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ADDRESS :
Sr. No. of the Unit :
Sr. No. of the Compressor :
Invoice No. :
Date of Purchase :
Name & Address of the Dealer :
Signature of the Dealer with seal :



Warranty Card

PRODUCT WARRANTY CERTIFICATE

CARRIER MIDEA INDIA PRIVATE LIMITED (company) warrants this CARRIER Room air conditioner to the original purchaser to be free from defects in material and workmanship under normal use and service and under specified voltage conditions and we shall, within one year from the date hereof, repair or replace any defect without cost to the original purchaser, a part or portion thereof which shall be returned to us, transportation charges prepaid, and which on inspection by the Company shall be shown to be thus defective. Plastic parts beyond the date of delivery, fuses, air filters, refrigerants, all and other expandable items are excluded from this warranty.

FIVE YEAR COMPRESSOR WARRANTY

For four (4) years following the expiration of the entire unit warranty, the Company shall continue to warrant the compressor only to be free from defects in material and workmanship under normal use and service and under specified voltage conditions. The Company shall repair or replace without cost to the original purchaser compressor, any part or portion of the compressor, which shall be returned to the Company, transportation charges prepaid and which on inspection shall be shown to be thus defective. Expendable items like refrigerant gas (which is required to be filled in again mandatorily at the time of repairing or replacing the compressor), overload, oil, dryer, strainer and others are excluded from this warranty and are on chargeable basis.

These warranties, however, shall not apply if the room air-conditioner has been installed in a manner affecting the efficiency or performance, or if the room air-conditioner has been tampered with, altered or in any way, repaired, serviced or worked on by anybody other than the Company's own technicians/staff or its authorized representative. This warranty shall also NOT apply to the compressor which has the serial numbers altered, defected or removed. The company shall not be liable for any injury, loss, or damage (direct, indirect, or consequential) of whatsoever arising out of the use or inability to use the product.



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Packing Slip

CARRIER MIDEA INDIA PRIVATE LIMITED
1st Floor, Pearl Global Tower, Plot No. 51, Institutional Area, Sector 32, Gurgaon - 122001, Haryana.
PACKING SLIP

MODEL:

SERIAL NO.

ENCL. :

- | | | |
|-------------------|-----------|----------------------|
| 1. FRONT GRILL | - 01 Nos. | <input type="text"/> |
| 2. SCREW | - 02 Nos. | <input type="text"/> |
| 3. USER'S GUIDE | - 01 Nos. | <input type="text"/> |
| 4. REMOTE HANDSET | - 01 Nos. | <input type="text"/> |
| 5. DRAIN PLUG | - 01 Nos. | <input type="text"/> |
| 6. DRAIN BOTTOM | - 01 Nos. | <input type="text"/> |
| 7. ENVELOPE | - 01 Nos. | <input type="text"/> |
| 8. WELCOME LETTER | - 01 Nos. | <input type="text"/> |

Date : _____

Sign Q.A.: _____

NOTE : KINDLY REVERT IN CASE OF A COMPLAINT



For more details please contact Carrier Midea India Pvt. Ltd.:

REGISTERED OFFICE : 1st Floor, Pearl Global Tower, Plot No. 51, Institutional Area, Sector 32, Gurgaon - 122001, Haryana.
SALES OFFICES: Gurgaon: 0124-6144300, Ghaziabad: 0120-4183260, Chandigarh: 0172-5007548-50, Jaipur: 0141-4109080
Mumbai: 022-26528989, 42188800, Pune: 020-41051000, Goa: 0832-2447028, Ahmedabad: 079-40267777, Kolkata: 033-40201300, Chennai:
044-42222888, Bangalore: 080-43442000, Patna: 0612-2323517, Hyderabad: 040-45462888, Cochin: 0484-4029001, Lucknow: 0522-4158710,
Indore: 0731-4294700, Pondicherry: 0413-2226676, Coimbatore: 0422-4385400, Guwahati: 0361-2666077, Bhubaneshwar: 0674-2585893,
Nagpur: 0712-6453790, Ranchi: 0651-6452488, 2330095, Raipur: 0771-4013245.

Visit us at : www.carriermideaindia.com

The design and specifications are subject to change without prior notice for product improvement. Consult with the sales agency or manufacturer for details.